



The better way to bank

Members of the CUA Team work to create and deliver a great banking experience to over 25,000 individuals and businesses across Nova Scotia. The CUA Difference is a combination of flexible products, personalized service and quick decisions made and delivered by people who know and love our Province. CUA's continued growth and member satisfaction reflects a team of committed problem-solvers who think big and outside the box to help others take a step forward in their financial health. If you are excited about the opportunity to help people achieve what matters most, while changing the way people think about banking, consider the following role.

Business Analyst

Reporting to the Vice President, Strategy and Operations, the Business Analyst carries out business analysis, operational insights, performance reporting, process improvement recommendations and project support. The position evaluates business processes, analyzes operational and financial data, develops performance metrics, and supports the successful implementation of strategic initiatives that improve organizational effectiveness, member experience and financial performance. This role aligns closely with CUA's strategic priorities of business growth, operational efficiency, service excellence and innovation.

Attributes:

As the successful candidate, you have proven analytical capabilities, with the ability to gather, evaluate and interpret complex information and translate findings into actionable recommendations. You have effective problem-solving skills, and can identify root causes, evaluate alternatives, and develop practical and logical solutions. Your exceptional organizational skills are evident in the way you prioritize, manage time, efficiently complete tasks and meet all deadlines. You have a strong proficiency in data analysis, reporting, dashboard development and performance measurement, including advanced skills in Microsoft Excel, Microsoft 365, and other reporting and analytical tools. Feedback on your written, verbal and presentation skills reflect an effective communicator with diverse audiences.

Education / Experience:

- Undergraduate degree in Business Administration, Commerce, Economics, Finance, Mathematics, Statistics, Information Systems, or a related discipline.
- A minimum of three years of experience in business analysis, operational analysis, project management support or business intelligence; or equivalent combination of training and experience.
- Experience within a financial institution or other regulated environment is considered an asset.

Employment Equity, Diversity & Inclusion at CUA:

CUA strives to achieve a workplace where opportunities are based on skills and abilities and recognizes the value that diversity brings. We encourage applications from all qualified candidates, including those who identify as racially visible, indigenous, women in underrepresented roles, persons with disabilities and members of the 2SLGBTQI+ community. CUA supports candidates and employees with access and accommodation needs. If you are selected for an interview and require a specific accommodation, please let us know and we would be happy to assist.

This is a full-time position offering competitive benefits and compensation commensurate with experience and qualifications.

Closing date for this opportunity is **September 30, 2026**.

Method of Applying:

Please click on "[Apply](#)" to complete the application process. While we appreciate all submissions, only those considered for an interview will be contacted. Thank you for your interest in joining the CUA Team!