



The better way to bank

Members of the CUA Team work to create and deliver a great banking experience to over 20,000 individuals and businesses across Nova Scotia. The CUA Difference is a combination of flexible products, personalized service and quick decisions made and delivered by people who know and love our Province. CUA's continued growth and member satisfaction reflects a team of committed problem-solvers who think big and outside the box to help others take a step forward in their financial health. If you are excited about the opportunity to help people achieve what matters most, while changing the way people think about banking, consider the following opportunity.

Manager, Credit Adjudication

Reporting to the Director, Retail Services, the Manager, Credit Adjudication manages and executes elements of CUA's lending adjudication process to ensure that appropriate decisions are made that align with legislative, regulatory and policy provisions as well as with the organization's risk framework and target market. In this capacity, the position is accountable for the policy, procedures, processes, forms and supporting documents pertaining to all types of retail and small business lending to ensure they are accurate, complete and clear. With this expertise and knowledge, the Manager delivers the training programs for lending adjudication, providing the necessary education and information to support strong capabilities of other staff.

Attributes:

As the successful candidate you have a proven ability to lead credit adjudication, making lending decisions within the prescribed limit and compile the required documentation. You exhibit a strong ability for making sound decisions and for ensuring approvals adhere to legal, legislative and organizational requirements, and are completed in a timely manner. You are experienced in identifying, developing and maintaining key relationships to support lending and related business objectives, including but not limited to Centres of Influence (COI) with retail mortgage brokers as well as with dealerships and clients associated with the Dealer Finance Program and Leasing Program. As a strong leader, you actively deliver, track and assess appropriate staff training programs to establish strong subject matter expertise and excellent member experience in the lending area. Lastly, you possess the knowledge to lead the review, revision, development and communication of prescribed policies and procedures pertaining to lending, accessing expert internal resources to assist in the completion of this effort as required.

Education / Experience:

- An undergraduate degree or diploma in a business discipline, with a minimum of five years related experience in lending underwriting and adjudication; or, an equivalent combination of education and experience.
- Superior knowledge of banking lending products and services, including the adjudication process.
- Sound judgement and analytical skills and excellent attention to detail.
- Exceptional interpersonal and communication skills.
- Proven track record in training and educating others, including effective coaching capabilities.
- Superior service orientation and execution.

Employment Equity, Diversity & Inclusion at CUA:

CUA strives to achieve a workplace where opportunities are based on skills and abilities and recognizes the value that diversity brings. We encourage applications from all qualified candidates, including those who identify as racially visible, indigenous, women in underrepresented roles, persons with disabilities and members of the 2SLGBTQI+ community. CUA supports candidates and employees with access and accommodation needs. If you are selected for an interview and require a specific accommodation, please let us know and we would be happy to assist.

This is a full-time position offering competitive benefits and compensation commensurate with experience and qualifications.

Closing date for this opportunity is **May 3, 2024**.

Method of Applying:

Please apply by submitting a resume to careers@cua.com as well as providing your salary expectations. While we appreciate all submissions, only those considered for an interview will be contacted. Thank you for your interest in joining the CUA Team!